

Roppe SafeTcork® Rubber Tile



Product Data

Section 9

Resilient Flooring



Warranty

Roppe Corporation manufactures and markets its floor products under the trade name Roppe. Roppe SafeTcork Rubber Tile is warranted for a period of one (1) year from date of installation to be free of defects in material and workmanship. Roppe has both a five (5) year (See Limited Wear Warranty) and ten (10) Year Limited Wear Warranty on Roppe SafeTcork Rubber Tile 1/8" thick tile for non-transit use, based by product design and installation purpose, if installed, maintained, and used strictly in accordance with Roppe's written instructions and installed with the recommended Roppe adhesive. Refer to Roppe Product Specification Sheet before proceeding with installation. For any applications not listed, do not proceed with installation regardless of the circumstance. Instructions may be obtained from a Roppe distributor or by writing Roppe Corporation, Attention: Sales Service Manager, P.O. Box 1158, Fostoria, OH, 44830. Notice of any defect must be made in writing to Roppe within thirty (30) days after buyer learns of the defect. No merchandise is to be returned prior to Roppe's inspection and written approval. Buyer's sole and exclusive remedy against Roppe and Dealer for claims arising hereunder for any and all losses and damages resulting from any cause shall be a pro rata credit based on the period remaining in this Limited Warranty toward the purchase of new Roppe SafeTcork Rubber Tile. Replacement credit shall be equal to the proportion of Limited Warranty time remaining multiplied by the current price of Roppe SafeTcork Rubber Tile. In no event shall Roppe be liable for incidental or consequential damages, even if some other provision of this Limited Warranty is unenforceable. Buyer waives all other claims and remedies of any nature. Roppe SafeTcork Rubber Tile is not designed for use in or near commercial kitchens or for outdoors use. Roppe shall have no liability whatsoever to Buyer in the event the goods become defective if such defect is caused in whole or part by cuts, tears, vandalism, fire, willful destruction, damage from high heels, spiked footwear, improper installation, improper maintenance, subfloor and/or substrate irregularities, accidents, natural causes, or acts of God. Roppe will not be liable for labor costs or lost profits resulting from the use of or inability to use the product. Roppe will not be liable for labor costs for material that is installed with obvious defects. Products designated as "seconds", "mill run", "non-conforming", not being of first quality, are sold as-is and Roppe makes no warranties whatsoever, expressed or implied, with respect thereto, including warranties of merchantability or fitness for a particular use. These warranties are expressly in lieu of any other warranties expressed or implied. By retaining Roppe's merchandise for more than five (5) days after receipt of such merchandise, Buyer agrees that it accepts the terms of this Limited Warranty and that there are no warranties or rights beyond those contained herein. All claims must be made in writing and sent to Roppe Corporation, Attn: Claims Manager, P.O. Box 1158, Fostoria, Ohio, 44830. All claims for surface defects or variations in color or pattern must be delivered to Roppe in writing before the product is installed. Roppe will not accept the return of any product without prior written approval of the Roppe Claims Department.

* Limited Wear Warranty Terms (Products Types & Design: Hammered Design, Vantage Lug-Back, Low Profile Raised Circular, Slate, Textured, Dimensions & Warning Rubber Tile): If



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excessive wear is suspected, the original purchaser must notify Roppe Corporation in writing and permit an inspection of the flooring. If Roppe Corporation determines excessive wear, and the flooring has been properly installed and maintained, Roppe Corporation will replace the flooring based on the following terms:

A. Terms

- a. Within One-Year: If excessive wear is determined by Roppe within one (1) year of installation, Roppe will furnish new material of the same or similar style and color sufficient to repair or replace the defective material. Roppe will also pay reasonable labor cost once submitted in writing and approved.
- b. Within Two-Years: If excessive wear is determined by Roppe within two (2) years of installation, Roppe will furnish new material of the same or similar style and color sufficient to repair or replace the defective material. Roppe will also pay fifty-percent (50%) of reasonable labor cost once submitted in writing and approved.
- c. After Two-Years & Within Five-Years: If excessive wear is determined by Roppe after two (2) years and within five (5) years of installation, Roppe will furnish new material of the same or similar style and color sufficient to repair or replace the defective material. Roppe will not pay labor cost for material installed after two (2) years and within five (5) years of installation.

* Limited Wear Warranty Terms (Product Type & Design: Raised Circular Vantage & Raised Square Design Rubber Tile)

If excessive wear is suspected, the original purchaser must notify Roppe Corporation in writing and permit an inspection of the flooring. If Roppe Corporation determines excessive wear, and the flooring has been properly installed and maintained, Roppe Corporation will replace the flooring based on the following terms:

B. Terms:

- a. Within One-Year: If excessive wear is determined by Roppe within one (1) year of installation, Roppe will furnish new material of the same or similar style and color sufficient to repair or replace the defective material. Roppe will also pay reasonable labor cost once submitted in writing and approved.
- b. Within Two-Years: If excessive wear is determined by Roppe within two (2) years of installation, Roppe will furnish new material of the same or similar style and color sufficient to repair or replace the defective material. Roppe will also pay fifty-percent (50%) of reasonable labor cost once submitted in writing and approved.
- c. After Two-Years & Within Ten-Years: If excessive wear is determined by Roppe after two (2) years and within ten (10) years of installation, Roppe will furnish new material of the same or similar style and color sufficient to repair or replace the



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defective material. Roppe will not pay labor cost for material installed after two (2) years and within ten (10) years of installation.

Limited Wear Warranties by Product Type and Design

<u>Product</u>	<u>Purpose (Use)</u>	<u>Limited Wear Warranty</u>
Raised Circular Vantage Design Tile	Heavy Traffic	10 Years
Raised Square Design Tile	Heavy Traffic	10 Years
Vantage Lug-Back Tile	Heavy Commercial Traffic	5 Years
Low Profile Raised Circular Design Tile	Normal Commercial Traffic	5 Years
Slate Design Tile	Normal Commercial Traffic	5 Years
Textured Design Tile	Normal Commercial Traffic	5 Years
Warning Tile	Normal Commercial Traffic	5 Years
Hammered Design Tile	Normal Commercial Traffic	5 Years

* Limited Wear Warranties applies to both SafeTcork and SafeTcork Fiesta Rubber Tile

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